

INZ – Contact points for Queenstown Stakeholders

August 2017

INZ Website	www.immigration.govt.nz	<ul style="list-style-type: none">• Answers to most FAQs• Details on visa types & eligibility• Application forms• Online applications• Fee information• Processing timeframes <p>Queenstown specific Employer information https://www.immigration.govt.nz/employ-migrants/hire-a-candidate/hiring-in-canterbury-and-queenstown/queenstown</p>
INZ Contact Centre (ICC)	0508 55 88 55	<ul style="list-style-type: none">• Updates on a current application• General immigration information
Visa view	https://visaview.immigration.govt.nz	<ul style="list-style-type: none">• Determine the current visa status of a candidate
Concerns / escalations	chcta@mbie.govt.nz	<ul style="list-style-type: none">• No resolution via above channels• Request for priority processing• Response within 2 business days
Feedback or complaint	https://feedback.immigration.govt.nz	<ul style="list-style-type: none">• Provide feedback• Make a suggestion• Make a complaint about a service or process failure